



MEMPHIS LIGHT, GAS AND WATER DIVISION

NEWS RELEASE

For Immediate Release

For more info, call:
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MLGW Again Receiving Reports of Bill Scam

Scammers Claim President Obama is Providing Federal Utility Bill Assistance

(July 3, 2012)—MLGW is receiving renewed reports from customers who appear to have fallen victim to a nationwide utility bill scam. As part of the scam, customers are being told that President Obama has approved special funding through the Federal Reserve Bank for utility bill assistance. There is no such funding.

The most recent reports involve scammers giving victims a toll-free number to call for utility assistance. The customer is then prompted to enter his or her social security number and additional information, and is then provided with a fraudulent bank routing number. The routing number is not valid and the payments will not be applied to MLGW customer bills.

The scams have also been reported in several other states.

Customers who believe they have been victimized by a scam should contact MLGW at 544-MLGW (6549).

-EndIt-

MLGW is the largest three-service public power utility in the nation, serving more than 421,000 customers in Memphis and Shelby County.